HETEROGENEOUS FINITE-SOURCE RETRIAL QUEUES

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The queueing model



Applications

- magnetic disk memory systems
- local area networks with CSMA/CD protocols
- collision avoidance local area network modeling

Mathematical model

$$\begin{split} P(0;0) &= \lim_{t \to \infty} P(C(t) = 0, N(t) = 0) \\ P(j;0) &= \lim_{t \to \infty} P(\alpha_1 = j, N(t) = 0), \ j = 1, ..., K \\ P(0;i_1,...,i_k) &= \lim_{t \to \infty} P(C(t) = 0, \beta_1 = i_1, ..., \beta_k = i_k), \ k = 1, ..., K-1 \end{split}$$

$$P(j; i_1, ..., i_k) = \lim_{t \to \infty} P(\alpha_1 = j, \beta_1 = i_1, ..., \beta_k = i_k), \ k = 1, ..., K-1.$$

Once we have obtained these limiting probabilities the **main system performance measures** can be derived in the following way.

1. The server utilization with respect to source *j*

 $U_j = P$ (the server is busy with source j) that is, we have to summarize all the probabilities where the first component is j. Formaly

$$U_{j} = \sum_{k=0}^{K-1} \sum_{i_{1},...,i_{k} \neq j} P(j;i_{1},...,i_{k})$$

Hence the **server utilization**

$$U = E[C(t) = 1] = \sum_{j=1}^{K} U_j.$$

Let us denote by $P_W^{(i)}$ the steady state probability that request *i* is waiting (staying in the orbit). It is easy to see that

$$P_W^{(i)} = \sum_{j=0, j \neq i}^K \sum_{k=1}^{K-1} \sum_{i \in (i_1, \dots, i_k)} P(j; i_1, \dots, i_k).$$

Similarly, it can easily be seen, that the steady state probability $P^{(i)}$ that request *i* is in the service facility (it is under service or waiting in the orbit) is given by

$$P^{(i)} = P_W^{(i)} + U_i.$$

2. Mean response time of source i

Let us denote by $E[T_i]$ the mean response time of customer *i*, and by γ_i the **throughput** of request *i*, that is, the mean number of times that request *i* is served per unit time. These are related by

$$\gamma_i = \frac{1}{E[T_i] + 1/\lambda_i} = \lambda_i (1 - P^{(i)}) = \mu_i U_i, \qquad i = 1, \dots, K.$$
(1)

For $P^{(i)}$ we have

$$P^{(i)} = \frac{E[T_i]}{E[T_i] + 1/\lambda_i} = \gamma_i E[T_i] = 1 - \frac{\gamma_i}{\lambda_i} \qquad i = 1, ..., K.$$
(2)

which represents Little's theorem for request i in the service facility. It is easy to see that as a consequence of (1) we have

$$P^{(i)} = 1 - \frac{\mu_i}{\lambda_i} U_i$$

and

$$P_W^{(i)} = P^{(i)} - U_i = 1 - \frac{\mu_i + \lambda_i}{\lambda_i} U_i.$$

Alternatively, by the help of (2) we can express the mean response time $E[T_i]$ for request *i* in terms of U_i as

$$E[T_i] = \frac{P^{(i)}}{\lambda_i (1 - P^{(i)})} = \frac{1 - \frac{\mu_i}{\lambda_i} U_i}{\mu_i U_i} = \frac{\lambda_i - \mu_i U_i}{\lambda_i \mu_i U_i}.$$
(3)

3. Mean waiting time of source *i*

The mean waiting time of request i is given by

$$E[W_{i}] = E[T_{i}] - \frac{1}{\mu_{i}} = \frac{1}{\gamma_{i}} - \frac{1}{\lambda_{i}} - \frac{1}{\mu_{i}} = \frac{\lambda_{i} - (\mu_{i} + \lambda_{i})U_{i}}{\lambda_{i}\mu_{i}U_{i}}.$$
 (4)

At the same time we have another **Little's theorem** for request *i* waiting for service. Namely

$$P_W^{(i)} = \frac{E[W_i]}{E[T_i] + 1/\lambda_i} = \gamma_i E[W_i] \qquad i = 1, ..., K.$$

4. Mean number of calls staying in the orbit or in service

$$M = E[C(t) + N(t)] = \sum_{i=1}^{K} P^{(i)} = \sum_{i=1}^{K} (1 - \frac{\mu_i}{\lambda_i} U_i) = K - \sum_{i=1}^{K} \frac{\mu_i}{\lambda_i} U_i.$$

5. Mean number of sources of repeated calls

$$N = E[N(t)] = \sum_{i=1}^{K} P_W^{(i)} = \sum_{i=1}^{K} (1 - \frac{\mu_i + \lambda_i}{\lambda_i} U_i) = K - \sum_{i=1}^{K} \frac{\mu_i + \lambda_i}{\lambda_i} U_i.$$

6. Mean rate of generation of primary calls

$$\overline{\lambda} = \sum_{i=1}^{K} \gamma_i = \sum_{i=1}^{K} \lambda_i (1 - P^{(i)}) = \sum_{i=1}^{K} \mu_i U_i.$$

7. Blocking probability of primary call *i*

$$B_i = \frac{\lambda_i \sum_{j=1, j \neq i}^K \sum_{k=0}^{K-1} \sum_{i \neq i_1, \dots, i_k} P(j; i_1, \dots, i_k)}{\overline{\lambda}}$$

Hence blocking probability of primary calls

$$B = \sum_{i=1}^{K} B_i$$

In particular, in the case of **homogeneous calls**

$$\begin{split} U_i &= E[C(t)]/K, \quad i = 1, ..., K, \quad N = K - \frac{(\lambda + \mu)U}{\lambda}, \\ \overline{\lambda} &= \lambda E[K - C(t) - N(t)] = \mu U, \\ E[W] &= \frac{N}{\overline{\lambda}} = K - \frac{1}{\mu U} - \frac{1}{\lambda} - \frac{1}{\mu}, \\ B &= \frac{\lambda E[K - C(t) - N(t); C(t) = 1]}{\lambda E[K - C(t) - N(t)]}. \end{split}$$

Evaluation Tool MOSEL

MOSEL (Modeling, Specification and Evaluation Language) developed at the University of Erlangen, Germany, is used to formulate and solved the problem.

Case studies



E[T] versus retrial rate



E[T] versus service rate



E[T] versus primary request generation rate



E[T] versus primary request generation rate



E[T] versus primary request generation rate with homogeneous service and heterogeneous retrial



E[T] versus primary request generation rate with homogeneous retrial and heterogeneous service



E[T] versus retrial rate with homogeneous service and heterogeneous primary request generation



E[T] versus retrial rate with homogeneous primary request generation and heterogeneous service



E[T] versus primary request generation rate with heterogeneous service and heterogeneous retrial

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