

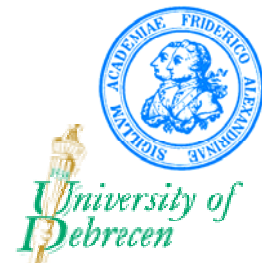
Modeling Finite-Source Retrial Queueing Systems with Unreliable Heterogeneous Servers and Different Service Policies Using MOSEL

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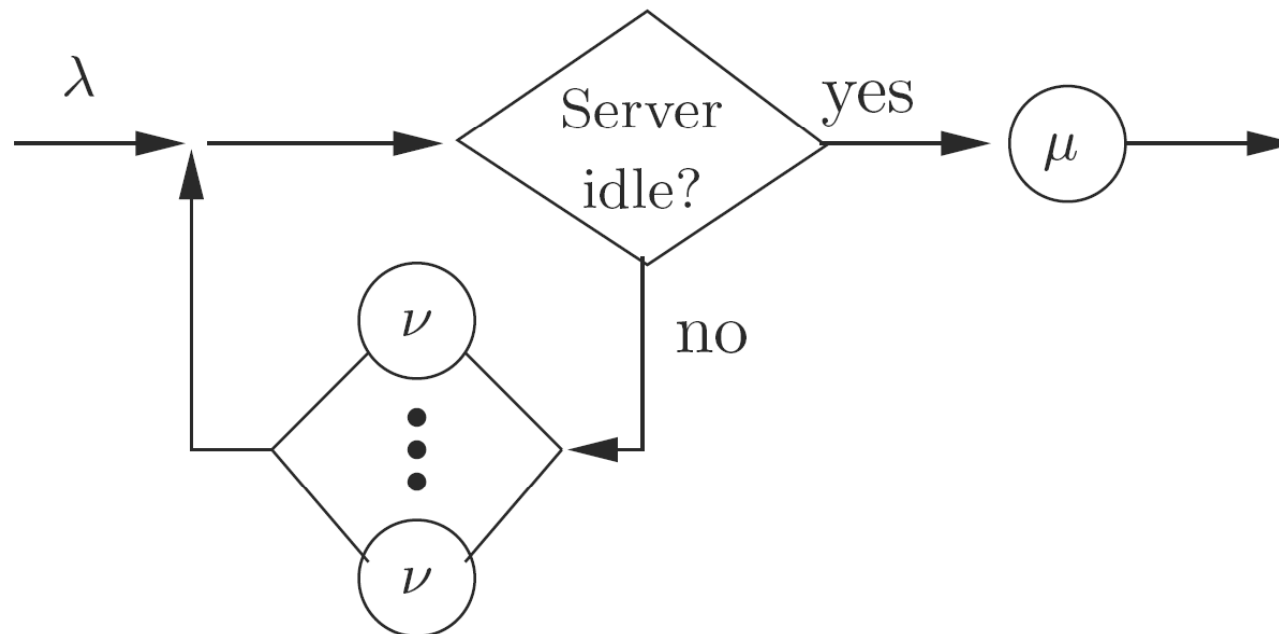
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Overview

1. Basic Retrial Queueing System
2. More General Model
3. Performance Measures
4. Numerical Results
5. Conclusion and Future Work

1. Retrial Queueing Systems

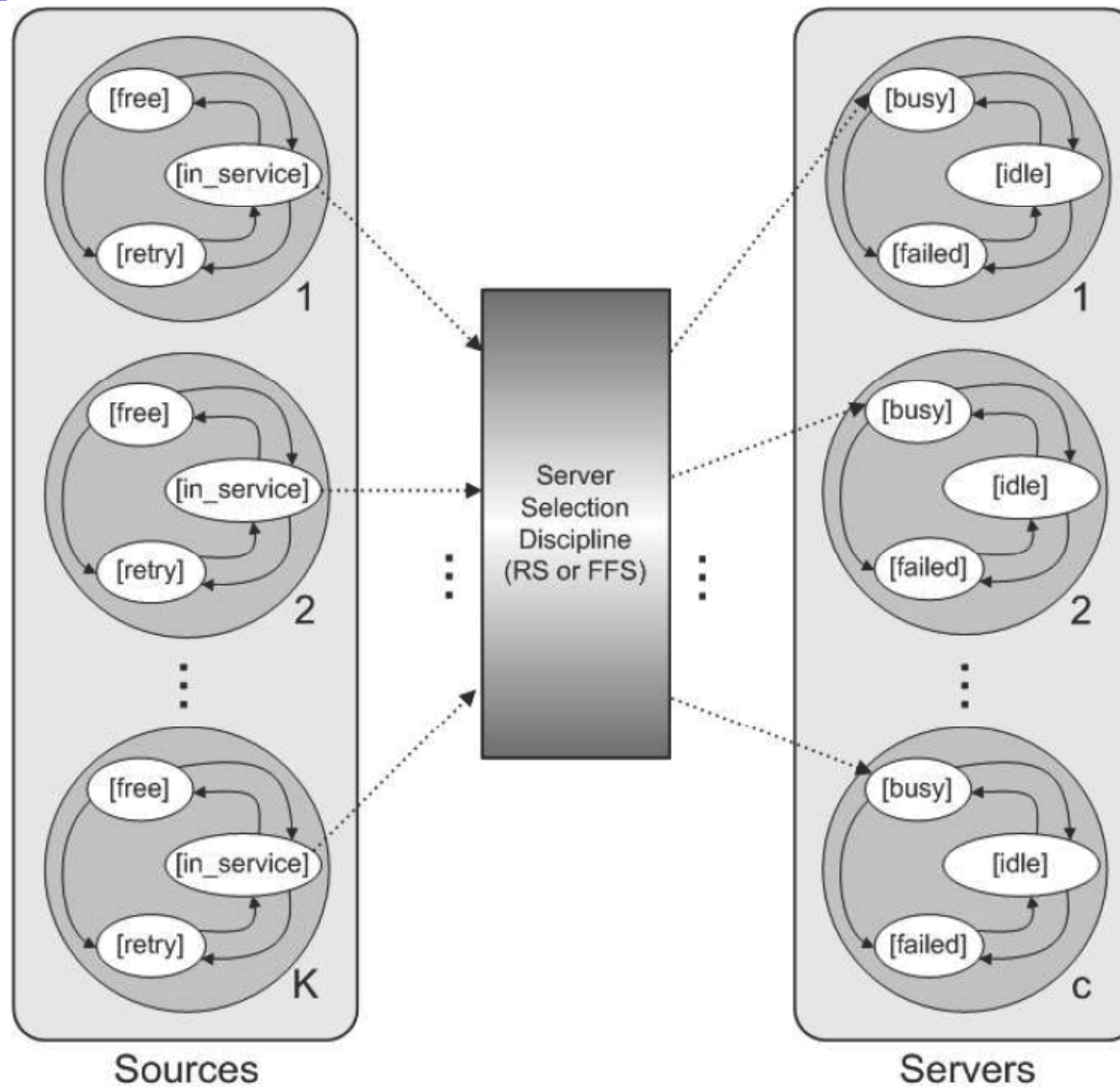
- Example: M/M/1 Retrial Queueing System



2. More General Model

- Finite Source
- Multiple Servers
- Heterogeneous Servers
- Service Selection Policies:
 - Random Selection (RS)
 - Fastest Free Server (FFS)
- Unreliable Servers

2. More General Model



2. More General Model

- Involved times are assumed to be
 - exponentially distributed,
 - mutually independent.
- Finite number of jobs.
- → Steady-state analysis of CTMC:

$$X(t) = (\alpha_1(t), \dots, \alpha_c(t); N(t))$$

- $\alpha_k(t) = \begin{cases} -1 & \text{(server } k \text{ is failed),} \\ 0 & \text{(server } k \text{ is up and idle),} \\ 1 & \text{(server } k \text{ is up and busy),} \end{cases}$
- $k=1, \dots, c,$
- $N(t) \leq K$: Number of retrying sources.

3. Performance Measures

- Mean number of retrying sources:

$$N = E[N(\infty)] = \sum_{s_1, \dots, s_c} \sum_{j=1}^{K^*} j P(s_1, \dots, s_c, j).$$

- Utilization of server $k=1, \dots, c$:

$$U_k = \sum_{s_1, \dots, s_c, s_k=1} \sum_{j=0}^{K^*} P(s_1, \dots, s_c, j)$$

- Mean number of busy servers:

$$C = E[C(\infty)] = \sum_{k=1}^c U_k.$$

3. Performance Measures

- Mean number of jobs in process (retrying and in service):

$$M = E[N(\infty) + C(\infty)] = N + C.$$

- Mean generation rate of primary calls:

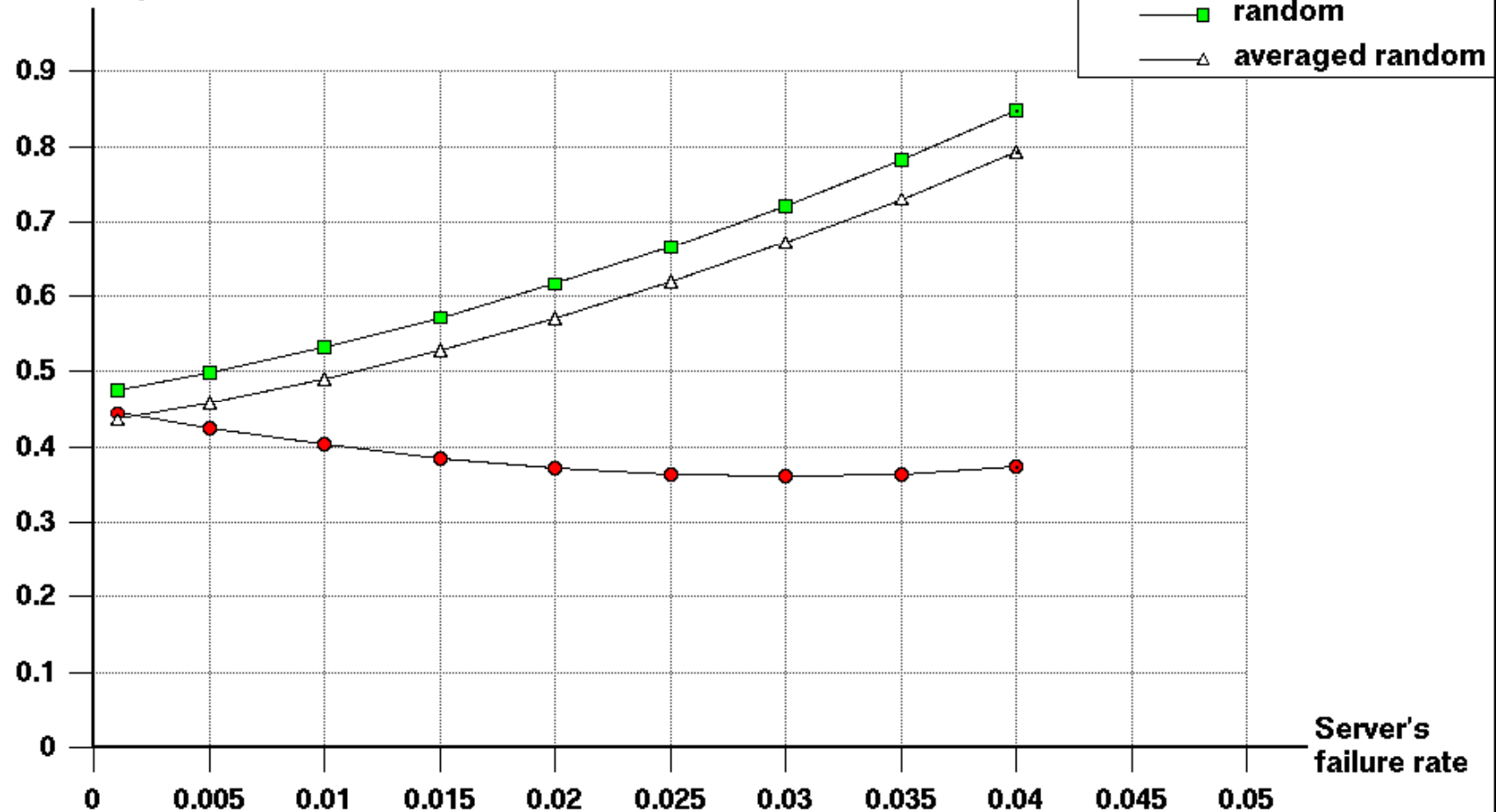
$$\bar{\lambda} = \lambda E[K - C(\infty) - N(\infty)]$$

- Mean response time:

$$E[T] = M / \bar{\lambda}.$$

4. Numerical Results

Mean response time



5. Conclusion & Future Work

- Conclusion
 - Study of finite-source retrial queueing systems with unreliable heterogeneous servers under different service selection disciplines.
 - Implementation and evaluation of the model using MOSEL.
- Next Step:
 - Studying the effect of non-exponentially distributed service and retrial times using MOSEL2.