

# Homogeneous Finite-Source Retrial Queues with Search of Customers from the Orbit

MMB 2008, Dortmund  
1. April 2008

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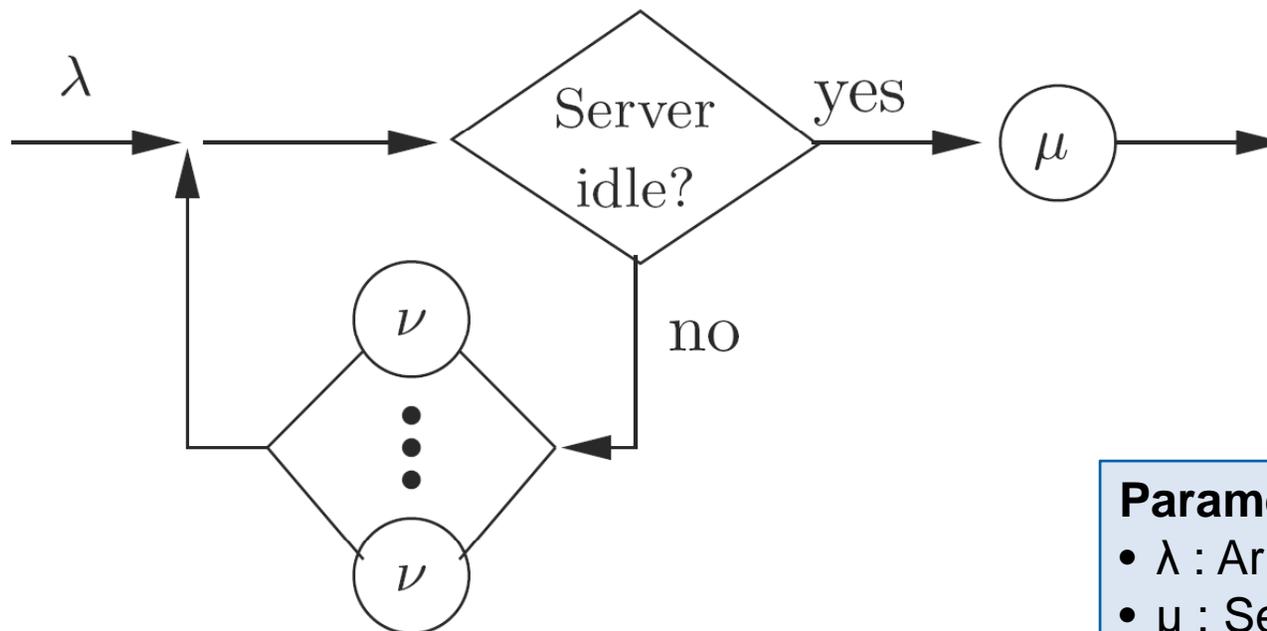
# Outline

- Basic Retrieval Queueing System
- Extension of Basic Model
- Underlying Markov Chain
- Performance Measures
- Numerical Results
- Conclusion and Future Work



# Basic Retrial Queueing System

- Example: M/M/1 Retrial Queueing System



**Parameters:**

- $\lambda$  : Arrival Rate
- $\mu$  : Service Rate
- $\nu$  : Retrial Rate



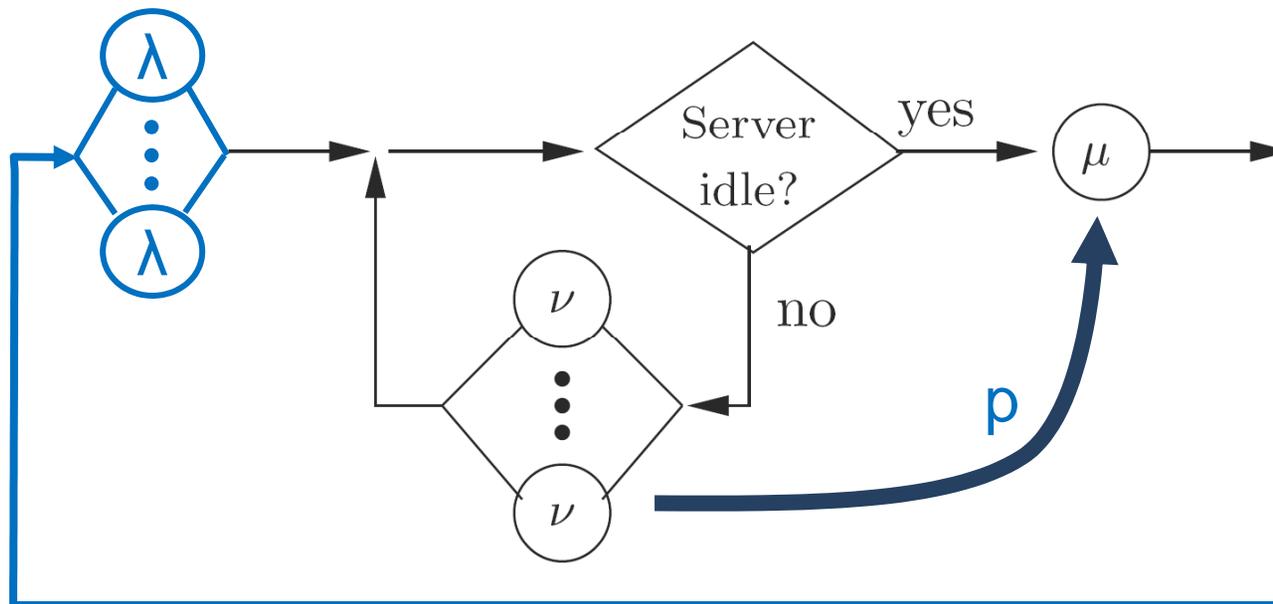
# Model Extension

- Finite Source
  - Arrival rate depends on number of customers in the system
- Orbital Search
  - After service completion, with a certain probability, the server immediately retrieves an orbiting customer for service.
- Application Examples
  - Call centers
  - Telephone networks
  - Network access control
  - P2P file-sharing protocols



# Model Extension - Illustration

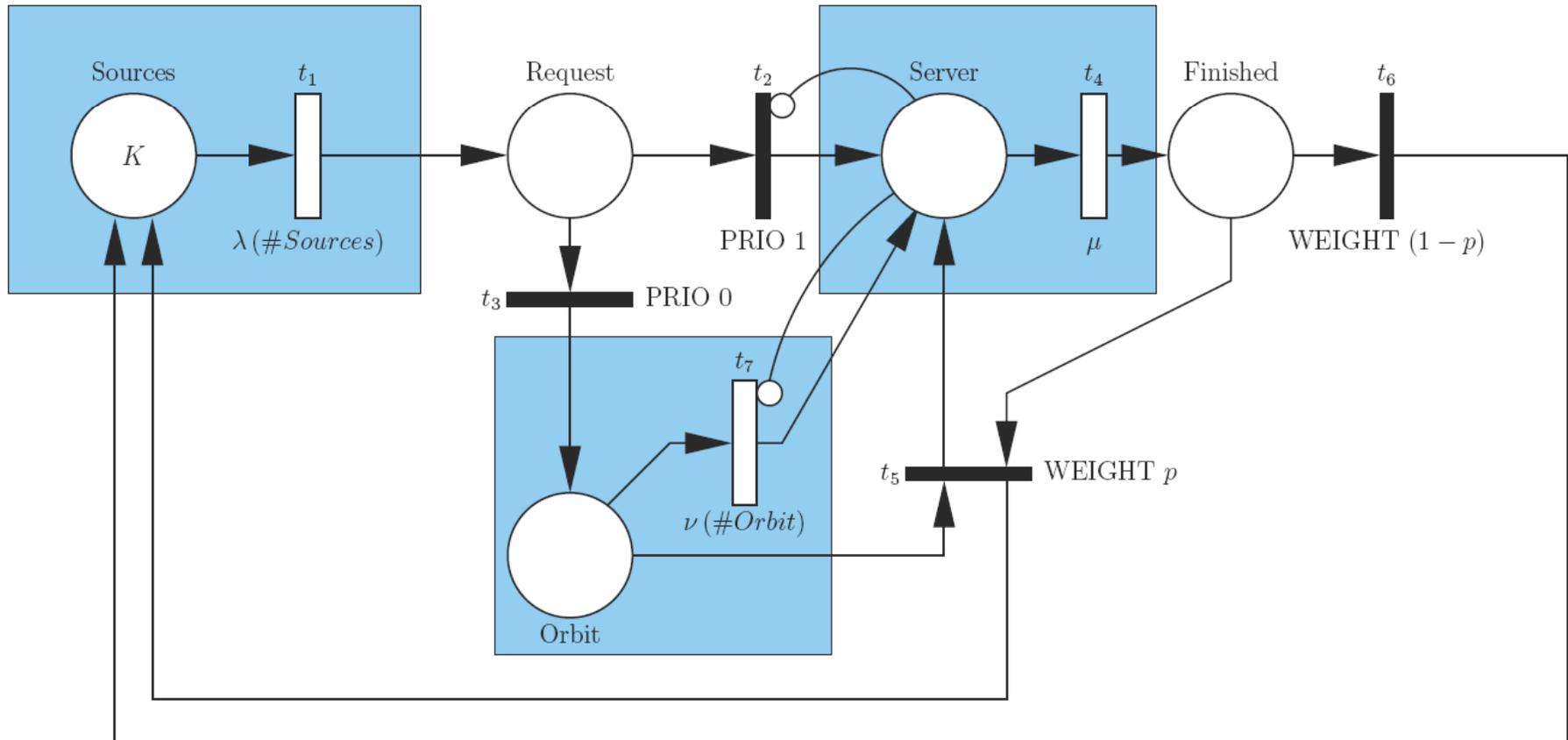
- Finite Source Retrial Queue with Orbital Search



**Parameters:**

- $K$  : Number of Sources
- $\lambda$  : Arrival Rate
- $\mu$  : Service Rate
- $\nu$  : Retrial Rate
- $p$  : Search Probability

# Model Extension - GSPN

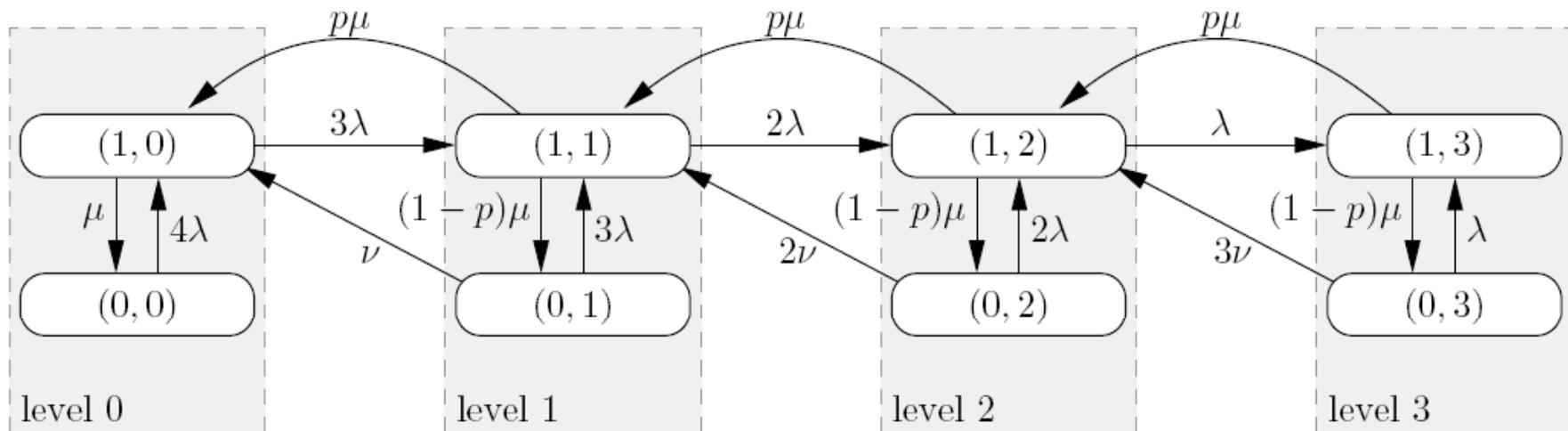


**Parameters:**

- $K$  : Number of Sources
- $\lambda$  : Arrival Rate
- $\mu$  : Service Rate
- $\nu$  : Retrial Rate
- $p$  : Search Probability

# Underlying Markov Chain

- Two-Dimensional Continuous Markov Chain (CTMC):
  - $X(t) = (C(t), N(t))$ , where  $C(t)=1$  if the server is busy and  $0$  if idle, and  $N(t)$  is the number of customers in the orbit at time  $t$ .
- Graphical Representation of CTMC for  $K=4$ :



**Parameters:**

- $K=4$  Sources
- $\lambda$  : Arrival Rate
- $\mu$  : Service Rate
- $\nu$  : Retrial Rate
- $p$  : Search Probability

# Performance Measures (1)

- Stationary Probabilities

$$P(r, j) = \lim_{t \rightarrow \infty} P(C(t) = r, N(t) = j), \quad r = 0, 1, \quad j = 0, \dots, K - 1.$$

- Server Utilization

$$U_S = \sum_{j=0}^{K-1} P(1, j)$$

- Mean Number of Customers in the Orbit

$$N = \sum_{r=0}^1 \sum_{j=0}^{K-1} j P(r, j)$$

- Mean Number of Customers in the System (Service and Orbit)

$$M = \sum_{r=0}^1 \sum_{j=0}^{K-1} (r + j) P(r, j)$$



# Performance Measures (2)

- Mean Generation Rate of Primary Calls

$$\bar{\lambda} = \lambda(K - M)$$

- Mean Response Time

$$E[T] = M/\bar{\lambda}$$

- Mean Waiting Time

$$E[W] = N/\bar{\lambda}$$

- Blocking Probability of Primary Calls

$$B = \frac{\lambda E[K - C(t) - N(t), C(t)=1]}{\bar{\lambda}}$$



# Numerical Results (1)

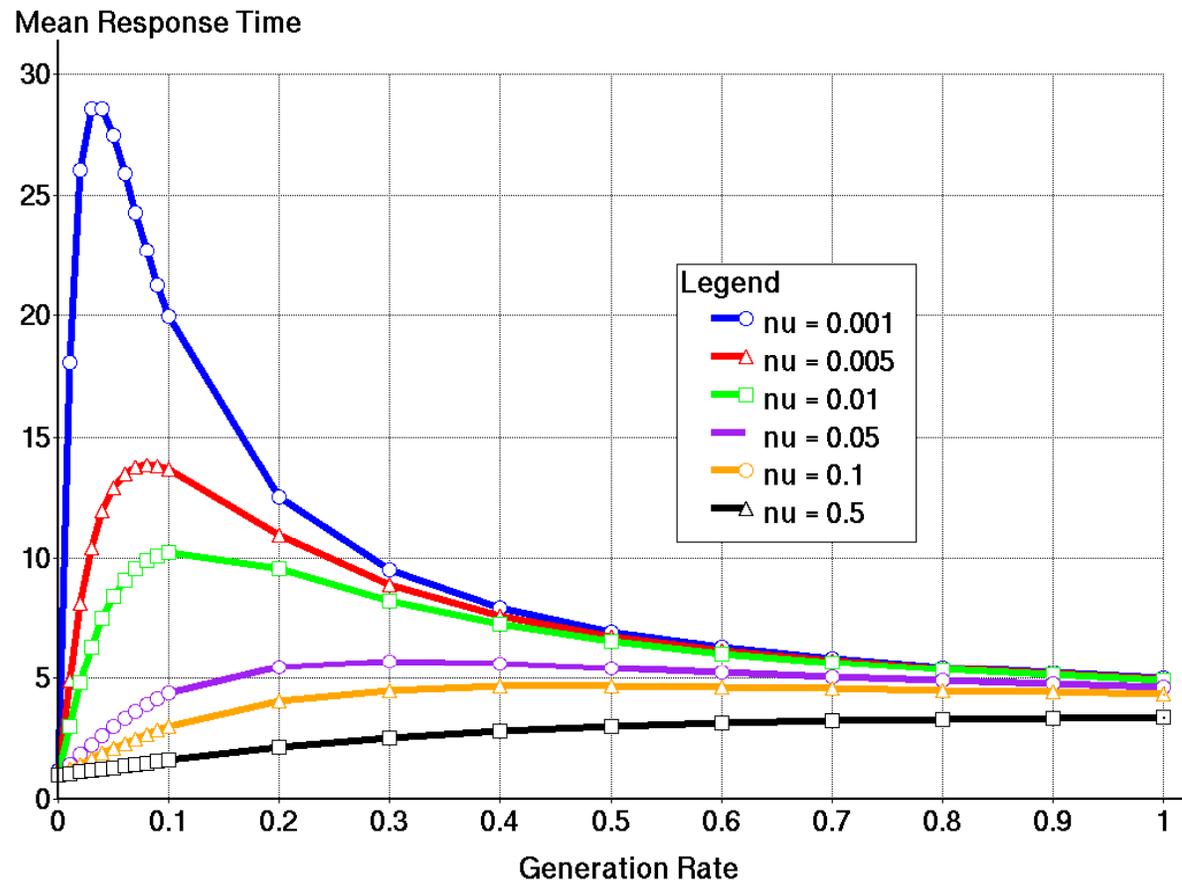
- Obtained using MOSEL-2 with SPNP
- Parameters set:

Parameter	Symbol	Value / Range	
		Slide 11	Slide 12
Number of sources	$K$	3	
Service rate	$\mu$	1	
Generation rate	$\lambda$	0.0001 ... 1	
Retrial rate	$\nu$	0.001 ... 0.5	0.005
Search probability	$p$	$1 \cdot 10^{-8}$	$1 \cdot 10^{-8} \dots (1 - 1 \cdot 10^{-8})$



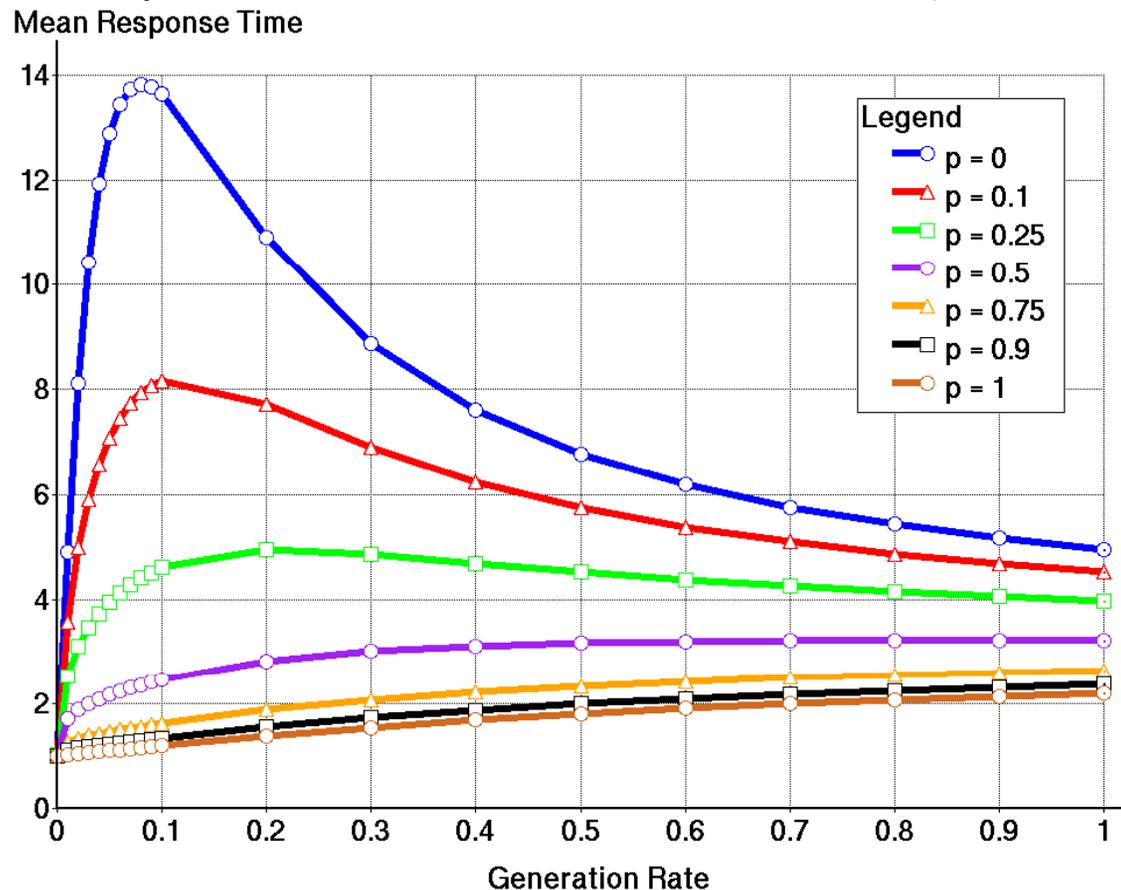
# Numerical Results (2)

- Mean response time versus arrival rate (influence of  $\nu$ )



# Numerical Results (3)

- Mean response time versus arrival rate (influence of  $p$ )



# Conclusion and Future Work

- Conclusion
  - Retrieval queues are still an interesting research topic with manifold applications.
  - Results show that retrials should be considered during the modeling process.
  - MOSEL-2 is capable of modeling and evaluating retrieval queues in a comfortable way.
- Future Work
  - Derivation of results in explicit closed form (symbolic solutions)
  - Further generalizations of retrieval queueing models
    - Multiple heterogeneous and unreliable servers
    - Heterogeneous sources
    - More general arrival, service, and retrieval processes (MAP, PH)
  - Upper bounds and/or higher moments of performance measures
- **Questions?**

